



**JHA Payment Solutions™**

Enterprise Payment Solutions, Ensenta  
Business RDC – Desktop™

# **bRDC Device Control and Installation for Apple MAC**

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# bRDC Device Control Management

Device Control is a web application that allows appropriately permissioned bRDC (Ensenta Business RDC) end users to download and install scanner drivers for EPS Ensenta-supported high-speed scanners. This document serves as a manual for the Device Control setup and scanner driver installation, as well as a troubleshooting guide for Device Control.

## System Requirements and Supported Scanner Models

Your system must be equipped with the correct driver and certificate before you begin using bRDC. This ensures that your check scanner can access the web application. Contact your EPS Ensenta Support representative for driver and certificate information.

Scanner support is provided only to organizations that meet the minimum system requirements on a genuine, activated version of macOS® on a certified platform using a local user account profile. Unsupported platforms include servers, virtual machines (e.g., Parallels®, VMware®), point-of-sale devices, tablets, or environments where files are not written to a local hard drive.

Refer to *Ensenta System Requirements* for a list of certified browsers and operating systems.

Scanner	Model Supported
Digital Check	CheXpress® CX30 TellerScan® TS240

## Using the bRDC Desktop Application

Contact your EPS Ensenta support representative to allow you to download Device Control from the bRDC desktop application. Only users with the appropriate permissions can download and use the service.

1. Log in to the bRDC desktop application to confirm the activation of Device Control.

### ***bRDC Login Page***

The *Terms of Service* page may appear.

2. Scroll to the end of the page and click **Accept**.

Terms of Service are configurable and may not be available to all users.

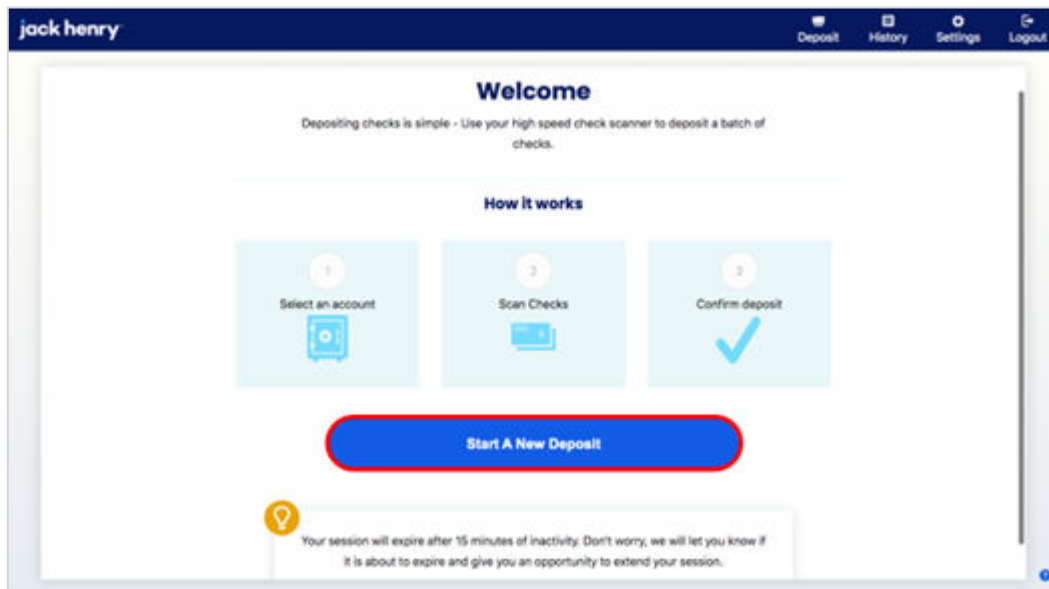
### ***bRDC Terms of Service***

## Installing Device Control

If you are accessing bRDC for the first time, you must install EPS Ensenta DeviceControl, an application used to manage your check scanner. You must install Device Control before you can begin making deposits.

1. Click **Start a New Deposit** on the *Welcome* screen.

### ***bRDC Start a New Deposit***

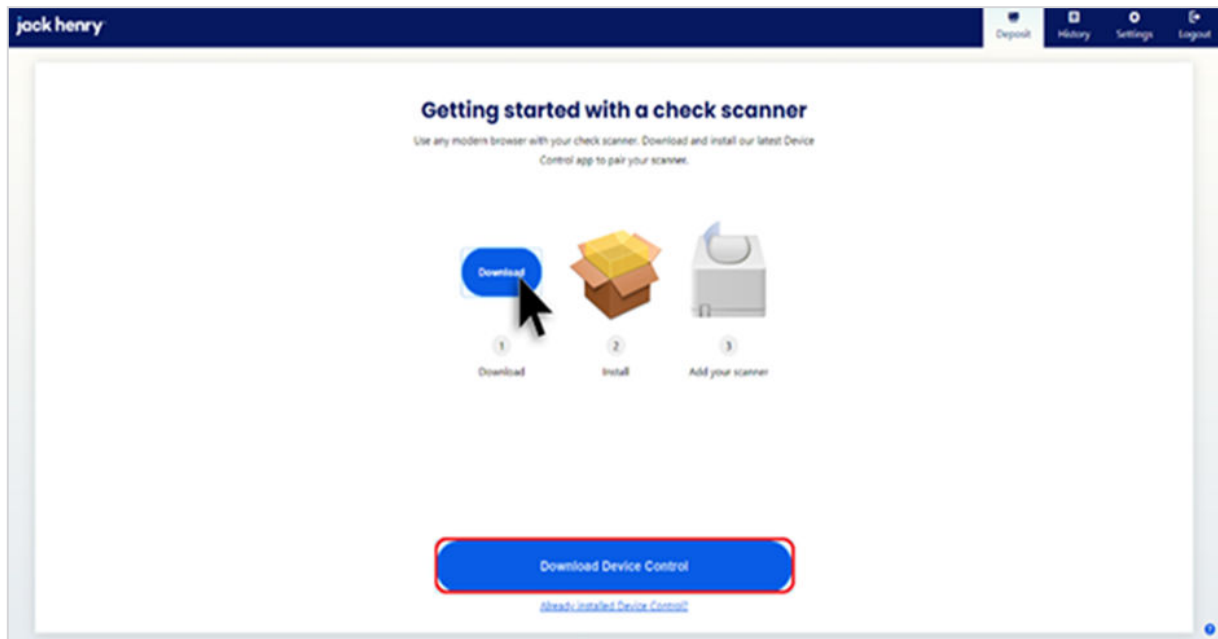


The *Getting Started* page appears.

2. Click **Download Device Control**.

3. Click the **EnsentaDevice...pkg** download to launch the Device Control installer.

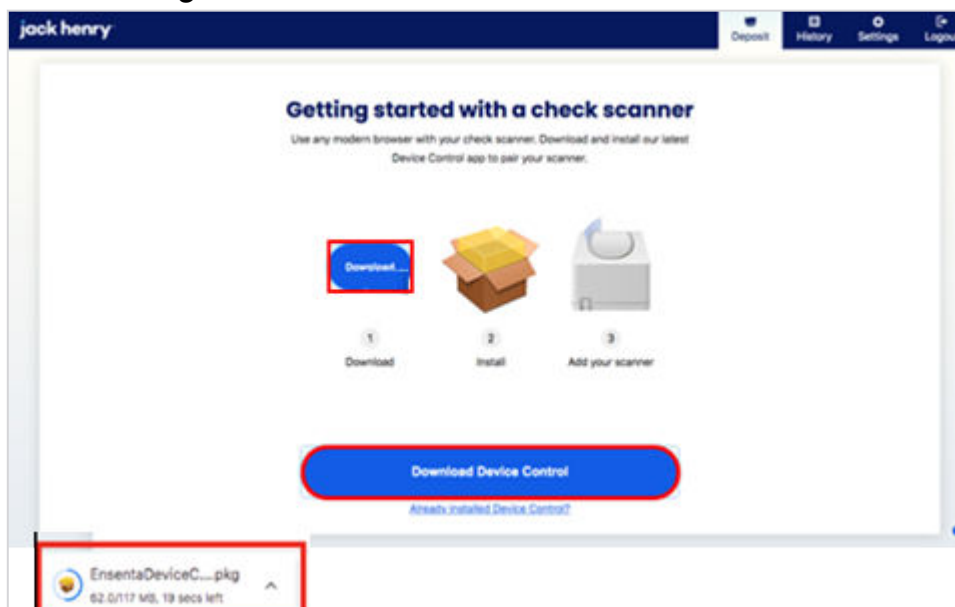
### ***bRDC Download Device Control***



The Device Control application downloads.

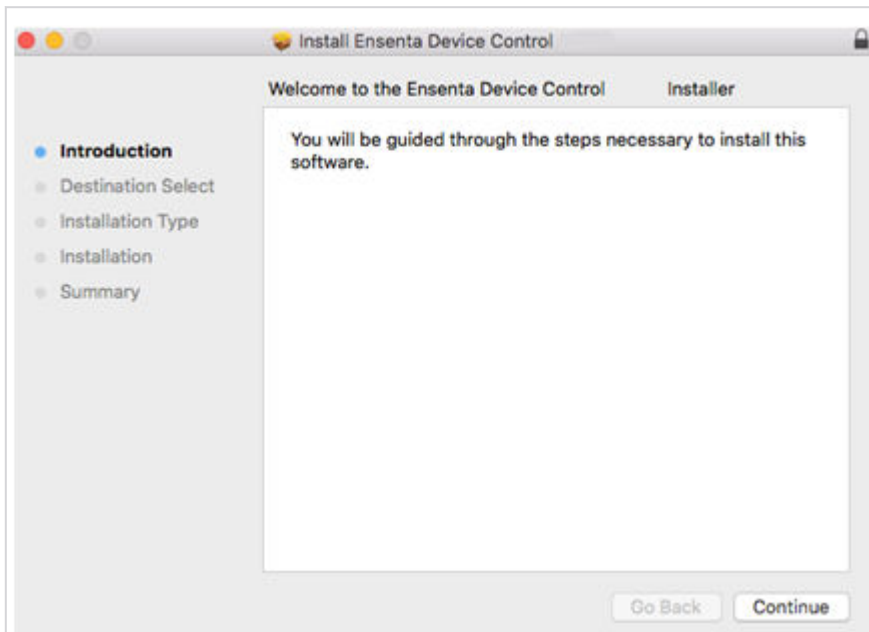
4. Double-click the downloaded file to begin running the Device Control Installer.

### ***Downloading Device Control***

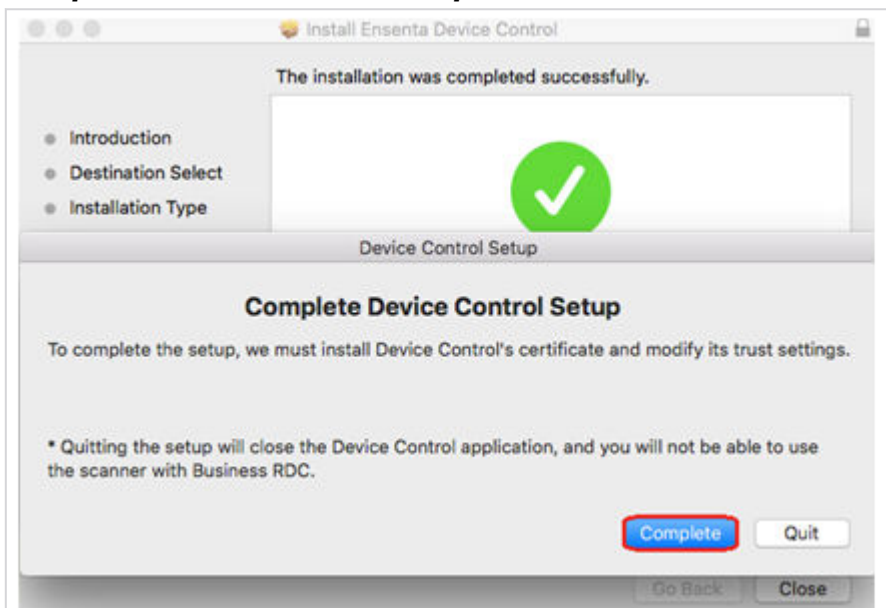


5. Follow the installation prompts until Device Control is fully installed.

### ***Device Control Installer***



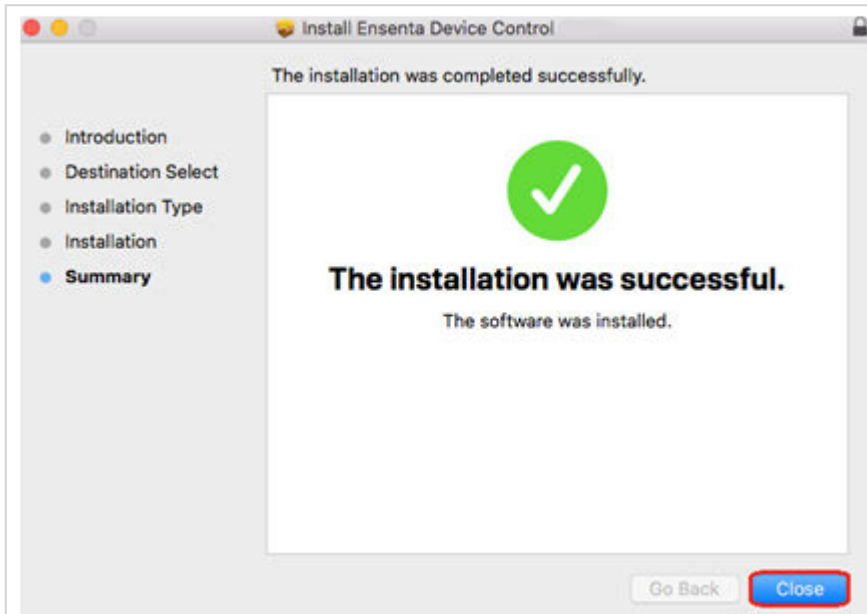
### ***Completed Device Control Setup***





6. Click **Close**.

### **Successful Installation**



7. Connect the scanner to your computer to begin depositing checks.

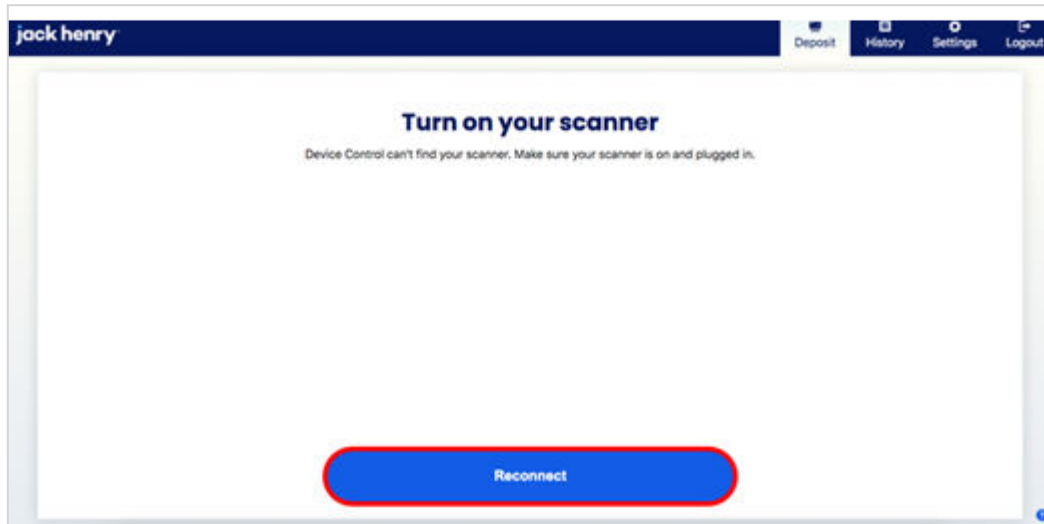
## Troubleshooting Device Control

If Device Control disconnects from the device, plug in your scanner, and follow the on-screen prompts to reconnect.

1. Follow the alert's instructions, ensuring that the power and USB cables are securely connected.

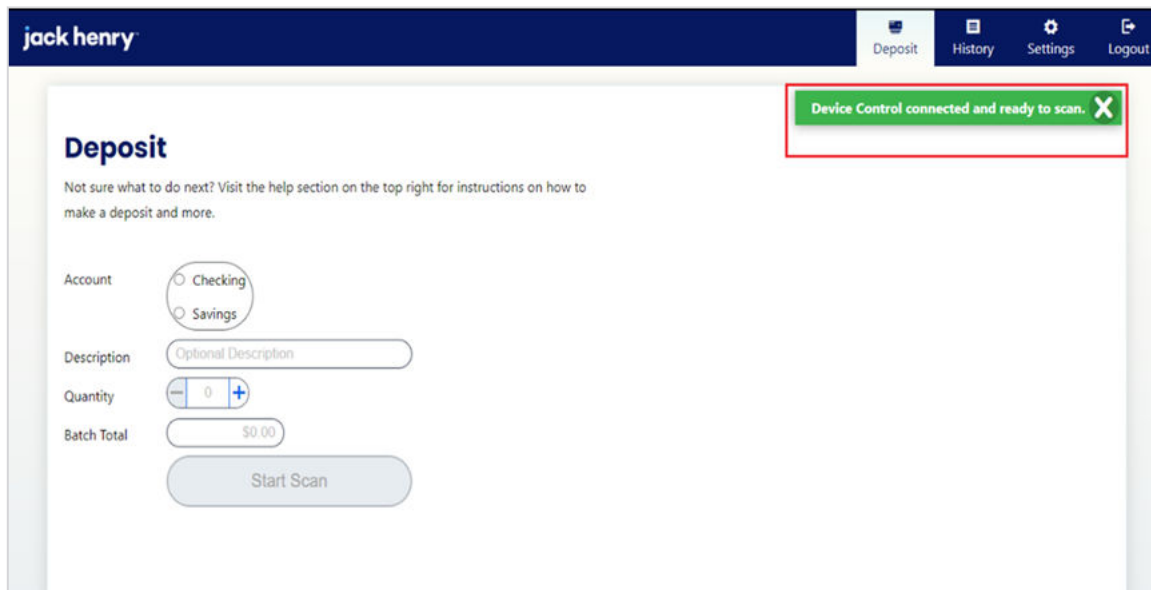
2. Click **Reconnect**.

### ***Reconnecting to Device Control***



The scanner reconnects with Device Control, allowing you to deposit up to 50 checks per deposit.

### ***Scanner Successfully Reconnected to Device Control***



## Uninstall Device Control

To uninstall Device Control from your Mac<sup>®</sup> device, click **Finder** > **Go** > **Home** > **Applications** > **Ensenta Device Control Uninstall**.

### *Uninstalling Device Control*

